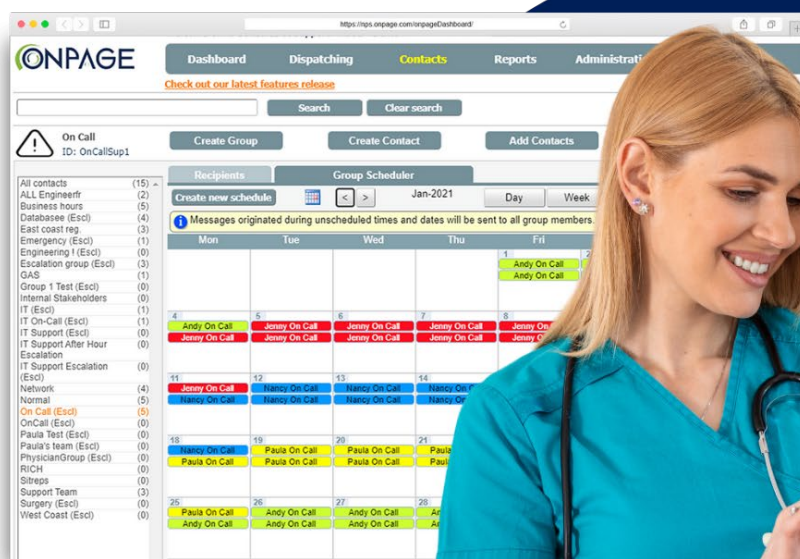




Improving Care Decisions with OnPage's EHR Integrations





Table of contents

- Introduction (Page 2)
- What are electronic health records (EHRs)? (Page 3)
- What are the advantages of EHR systems? (Page 4)
- What are the disadvantages of EHR systems? (Page 5)
- Which clinical systems enhance EHR deployments? (Page 6)
- How does OnPage perfect EHR deployments? (Page 7)
- Benefits of OnPage's EHR integrations (Page 8)
- Conclusion (Page 9)



Introduction

Healthcare requires streamlined processes, ensuring that patients receive quality care and treatment promptly. Unfortunately, a large quantity of organizations continue to have fragmented communications and delayed patient care orders. In critical situations, timely care makes the difference between life and death.

OnPage continuously explores new ways to expand its value and enhance care team workflows. One such advancement comes from OnPage's integration with electronic health record (EHR) systems, as an effort to leverage the wealth of information that EHRs hold.

In this eBook, discover how OnPage's EHR integrations equip teams with real-time, contextual mobile information to make better care decisions.



What are Electronic Health Records (EHRs)?

EHRs are digital versions of paper medical charts. EHRs collect protected health information (PHI) and securely store the data for authorized users (e.g., healthcare specialists). PHI includes the patient's medical history, test results, and more. At its core, EHRs are patient-centered systems, enabling care teams to securely access one's medical records at any time.

EHR systems transcend standard clinical data collection to capture a broader scope of capabilities to drive patient care. EHRs are evidence-based tools that teams can use to make decisions about a patient's care and improve clinical workflows.



What are the advantages of EHR systems?

The EHR system's value proposition lies in its ability to digitize and streamline patient data collection.

EHR technology provides several benefits including:

- Improved practice efficiencies & cost savings
- Better care team coordination
- Enhanced diagnostics & patient outcomes
- Higher information availability



What are the disadvantages of EHR systems?

One of the major concerns that hospitals have is understanding the true security of EHR systems. While these concerns are not completely irrational, the security of cloud-based technology has improved with HIPAA's strict regulations.

Moreover, EHR tools cannot trigger mobile alerts and notify healthcare providers of medical STAT orders or urgent clinical requests.



Which clinical systems enhance EHR deployments?

Clinical communication and collaboration (CC&C) technologies, such as the OnPage system, extend EHR capabilities beyond the desktop.

EHRs integrate with CC&C solutions to automatically trigger mobile alerts when critical updates or requests are made within the EHR system.

CC&C tools provide a secure medium for sharing contextual patient information on mobile. This way, care teams are empowered to make informed decisions before providing treatment.



How does OnPage perfect EHR deployments?

OnPage's HIPAA-compliant clinical communications solution integrates seamlessly with popular EHR systems.

Once synchronous communication is established through the integration framework, the system continuously samples a patient's records and triggers OnPage high-priority mobile alerts to the care team.



Benefits of OnPage's EHR integrations



Automated alerts delivered to mobile app

OnPage automatically routes EHR-based alerts to the on-call specialist, based on the on-call schedule configured in the OnPage web console.



HIPAA-compliant alert transmission

OnPage ensures that PHI remains secure to meet HIPAA regulations. OnPage encrypts data at rest and in transit, The encryption allows teams to collaborate on patient data within the OnPage app.



Email integration with OnPage

Physicians can securely forward emails containing EHRs and deliver the message to team members via the OnPage mobile app.



"Read" & "Delivered" confirmations

Care teams can view the alert's "read" and "delivered" status via the EHR dashboard.



Conclusion

If teams fail to have effective communications in place, it can sometimes result in a misdiagnosis that increases readmission rates, raises treatment costs, and lowers HCAHPS scores.

Powerful CC&C and EHR integrations ensure that teams are on the same page, without having to log in to the EHR system several times a day. Efficiencies are also achieved by closing the communication loop from the time electronic health record systems are updated to when the care team receives real-time alerts.

Try out OnPage today with a free trial!



About OnPage

OnPage's award-winning incident alert management system for IT, MSP, and healthcare professionals provides the industry's only ALERT-UNTIL-READ notification capabilities, ensuring that critical messages are never missed. OnPage enables organizations to get the most out of their digital investments, so that sensors, monitoring systems, and people have a reliable way to escalate urgent notifications to the right person immediately.

OnPage's escalation, redundancy, and scheduling features make the system infinitely more reliable and secure than emails, text messages, and phone calls. OnPage shrinks resolution time by automating the notification process, reducing human errors, and prioritizing critical messages to ensure fast response times.

Whether to minimize IT infrastructure downtime or to reduce response times of healthcare providers, organizations trust OnPage for all their secure, HIPAA-compliant, critical notification needs.

For more information, visit www.onpage.com or contact the company at sales@onpagecorp.com or (781) 916-0040