



SITE24X7 - ONPAGE  
INTEGRATION

## OnPage and Site24x7 Integration

With the OnPage and Site24x7 integration, monitor the uptime and performance of websites, applications, servers, and public and private cloud monitoring and receive alerts via the OnPage incident alert system.

### In OnPage

- 1- Login to the **OnPage Management Console**
- 2- Click on the **Integrations** Tab
- 3- Click on either **ALL** or **Information Technology**
- 4- Scroll down and find the **OnPage Webhook** integration
- 5- Click on **Settings**.
- 6- Under Incoming Webhooks, click on **Create**.
- 7- Enter the **Webhook name** i.e. Site24x7 Integration
- 8- **Copy the Client ID and Secret Key and paste them in a secure place. These credentials are only shown once**
- 9- Click save

**Create Web-hook**

All credentials allow your app to access the OnPage API. They are secret. Please don't share your app credentials with anyone, include them in public code repositories, or store them in insecure ways.

Web-hook name  
Site24/7 Integration

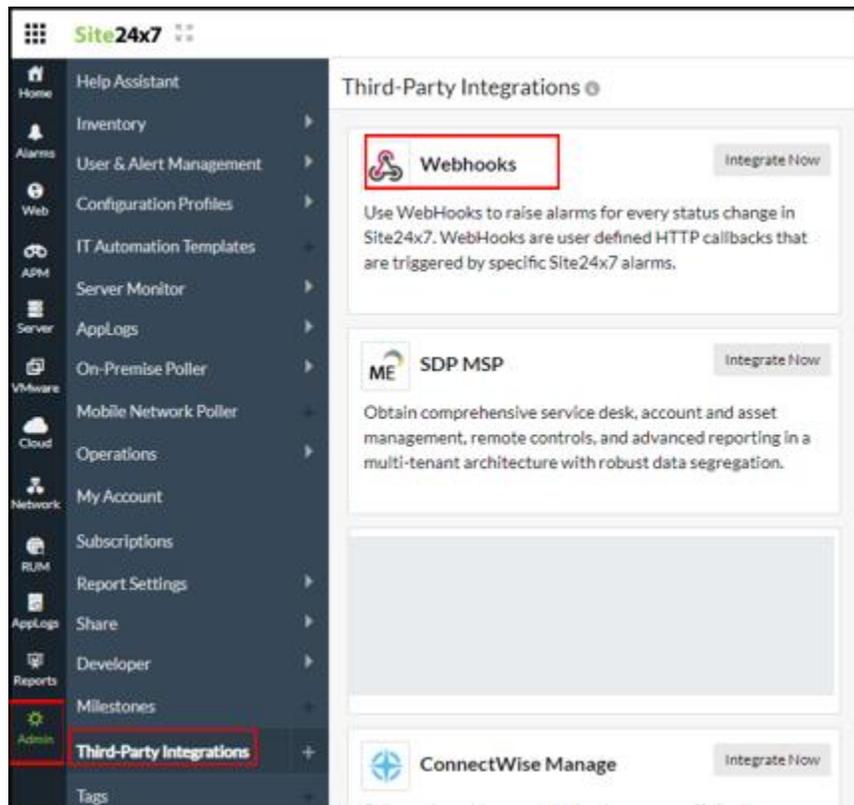
**Client ID**  
[Redacted] Copy

**Secret Key**  
Shown only once! Copy and store it in secured place.  
[Redacted] Copy

Save Cancel

## In Site24x7

- 1- Click on **Admin**
- 2- Click on **Third-Party Integrations**
- 3- Click on **Webhooks**



- 4- Provide an Integration Name
- 5- Enter the OnPage Hook URL: <https://webhook.onpage.com/gw/v1/page>
- 6- HTTP Method: POST
- 7- Check off "Post as JSON", "Send Incident Parameters" and "Send Custom Parameters"
- 8- Copy and paste the JSON payload from the integration page

```
{
  "clientId": "-YOUR-CLIENT-ID-",
  "secretKey": "-YOUR-SECRET-KEY-",
  "message": {
    "subject": "-YOUR-ALERT-SUBJECT-",
    "body": "+YOUR-ALERT-MESSAGE-",
    "recipients": ["OPID1", "OPID2", ...],
    "priority": "HIGH|LOW"
  }
}
```

- a- Edit the script by inserting the **Client ID, Secret Key**

- b- Use **Available parameters** to set what you would like to see as the subject and body of the message in the OnPage app.
- c- Enter OnPage **recipients** OPIDs or Group IDs
- d- Enter **Priority** of the message. Either HIGH or LOW
- e- Click Save

**Integration Name** OnPage Alerts

**Hook URL** https://webhook.onpage.com/gw/v1/page

**HTTP Method**  GET  POST  PUT  DELETE  PATCH

Post as JSON ⓘ

Send Incident Parameters ⓘ

Send Custom Parameters

```
{
  "clientId": "800a46bbfb3611ad658720a067ff45c1",
  "secretKey": "800a46bbfb3611ad658720a067ff45c1",
  "subject": "YOUR-ALERT-SUBJECT-",
  "body": "YOUR-ALERT-MESSAGE-",
  "recipients": [{"00991"}],
  "priority": "HIGH"
}
```

**Accessibility**  Global ⓘ  Internal ⓘ

**HTTP Request Headers**

Header Name	Header Value
User Agent	

**Authentication method**  Basic/NTLM  OAuth

**User name**

**Password**

**Time-out** 15 sec

- f- Click on Trigger Test Alert

Third Party App	Integration Name	Integration Level	Status	Trigger Test Alert
Webhooks	OnPage Alerts	All Monitors	Active	<a href="#">Trigger Test Alert</a>

9- Assign the OnPage integration to each alert