NEW RELIC - ONPAGE INTEGRATION

OnPage and New Relic ONE Integration

With the OnPage-New Relic ONE integration, when an incident is generated by New Relic ONE, easily notify the correct respondent via the OnPage critical alert management system.

The OnPage-SolarWinds integration requires an enterprise administrator's permission for account authentication. If you do not have this permission, please contact your account owner or admin to configure the integration.

In **OnPage**

1- Log in to the OnPage Management Console

2- Click on the **Integrations** tab

3- Click on either **ALL** or **Information Technology**

4- Scroll down and find **OnPage Webhooks**

5- Click on **Settings**

6- Under Incoming Webhooks, click on **Create**

7- Give a Webhook name (i.e., New Relic ONE integration)

8- Copy **the Secret Key and Client ID and store it in a secure place. The Secret Key is only shown once.**

9- Click **Save**

In **New Relic ONE**

1- Click on **Alerts & AI**
2- Click on **Notification channels**
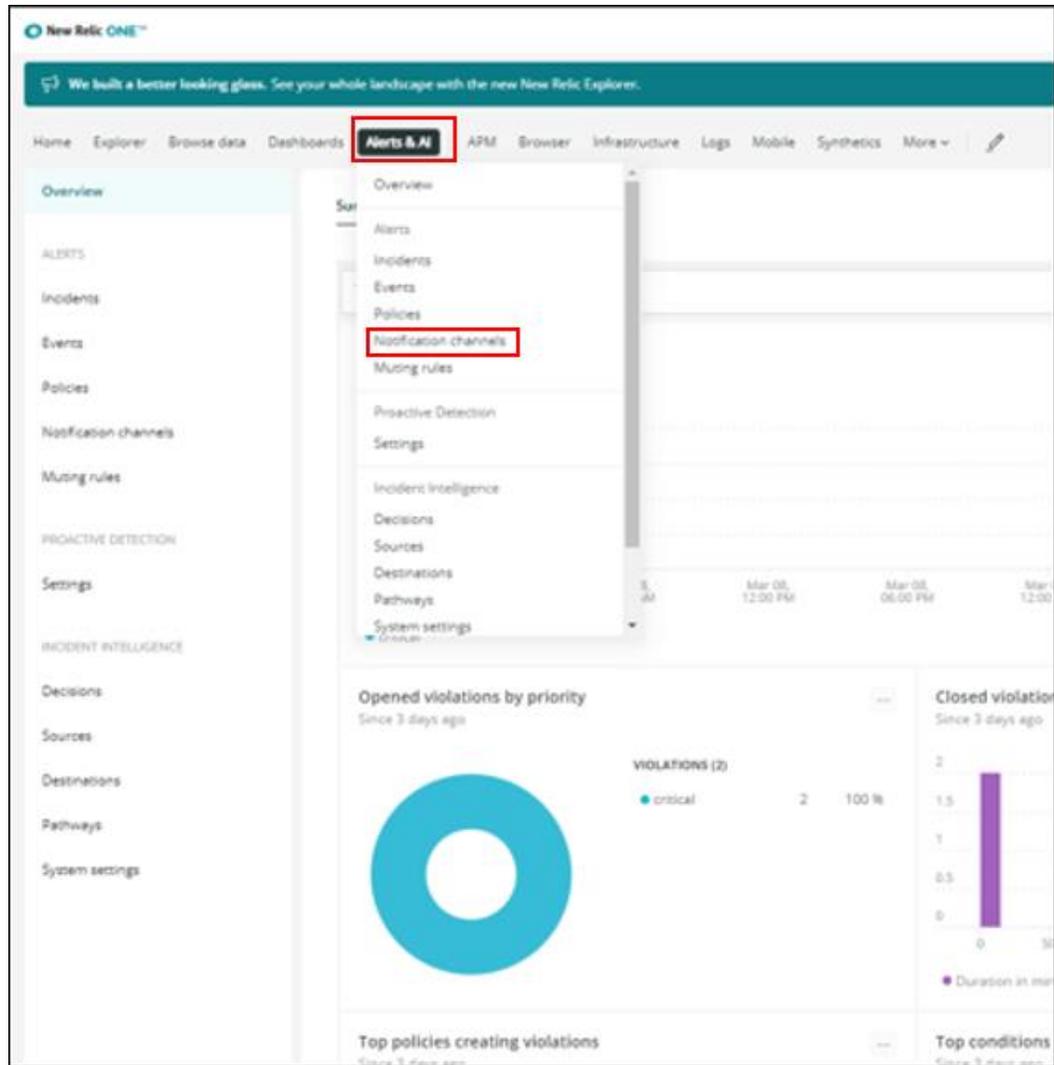
3- Click on the **New notification channel**

4- Select **Channel Type: Webhook**

b- **Channel name**: OnPage Alerts

c- **Base URI**: https://webhook.onpage.com/gw/v1/page

d- Add **custome headers**

e- Add **Custom Payload**

    i-   Edit the script by inserting the **Client ID, Secret Key**

    ii-   Add subject and body and or insert variables of what you would like to see as the subject and body of the message in the OnPage app

    iii-   Enter **Priority** of message. Either HIGH or LOW

```
{
    "clientId": "-YOUR-CLIENT-ID-",
    "secretKey": "-YOUR-SECRET-KEY-",
    "message": {
        "subject": "-YOUR-ALERT-SUBJECT-",
        "body": "*-YOUR-ALERT-MESSAGE-",
        "recipients": ["OPID1", "OPID2", ...],
        "priority": "HIGH|LOW"
    }
}
```

Webhook

Channel name

OnPage Alerts

Base Url

https://webhook.onpage.com/gw/v1/page

Basic Auth

⊕ Add basic auth

Custom Headers

Name	Value	
Accept	application/json	⊗

Name	Value	
Content-Type	application/json	⊗

⊕ Add custom headers

Use Custom Payload

Payload

```
{
    "clientId": "a7f0b84de7a450eaf6ffab449cb0f141b69eb701ffb455f375c3dae4277b
    "secretKey": "15347713c563085c372323311cbd39e0caeba4d98828a709bacbec5a47b
    "message": {
        "subject": "test",
        "body": "*-YOUR-ALERT-MESSAGE-",
        "recipients": ["00991", "janat1"],
        "priority": "HIGH"
    }
}
```

iv-   Click on **Create channel**

v-   **Payload Type**: JSON

Payload Type

JSON   Form

5- You can test the integration by clicking on **Send a test notification**.

Send a test notification

Cancel   Save changes

6- Verify that the test is successful

Test notification successful

```
{
  response: 200,
  {"nonExistingRecipients":[],"messageId":"952795a1f797b5c993ffc5d074b143eae036a499995e63f3dbd56ebba4e4ed9d"}
}
```

Got it

7- Add **Alert policies** for the integration

OnPage Alerts
id: 4856510

Channel details   Alert policies

Search policies   Add alert policies

8- The integration is now set up!