



DYNATRACE - ONPAGE  
INTEGRATION

# OnPage and Dynatrace Integration

With the OnPage-Dynatrace integration, you can receive real-time notifications associated with problems in your environments.

## In OnPage

- 1- Log in to the OnPage Management Console
- 2- Click on the **Integrations** tab
- 3- Click on either **ALL** or **Information Technology**
- 4- Scroll down and find the **OnPage Webhook** integration
- 5- Click on **Settings**
- 6- Under Incoming Webhooks, click on **Create**
- 7- Enter the **Webhook name** (i.e., Dynatrace Integration)
- 8- Copy the **Client ID** and **Secret Key** and store it in a secure place. The credentials are **only shown once**
- 9- Click **Save**

**Create Web-hook**

All credentials allow your app to access the OnPage API. They are secret. Please don't share your app credentials with anyone, include them in public code repositories, or store them in insecure ways.

Web-hook name

**Client ID**

[Redacted Client ID] Copy

**Secret Key**

Shown only once! Copy and store it in secured place.

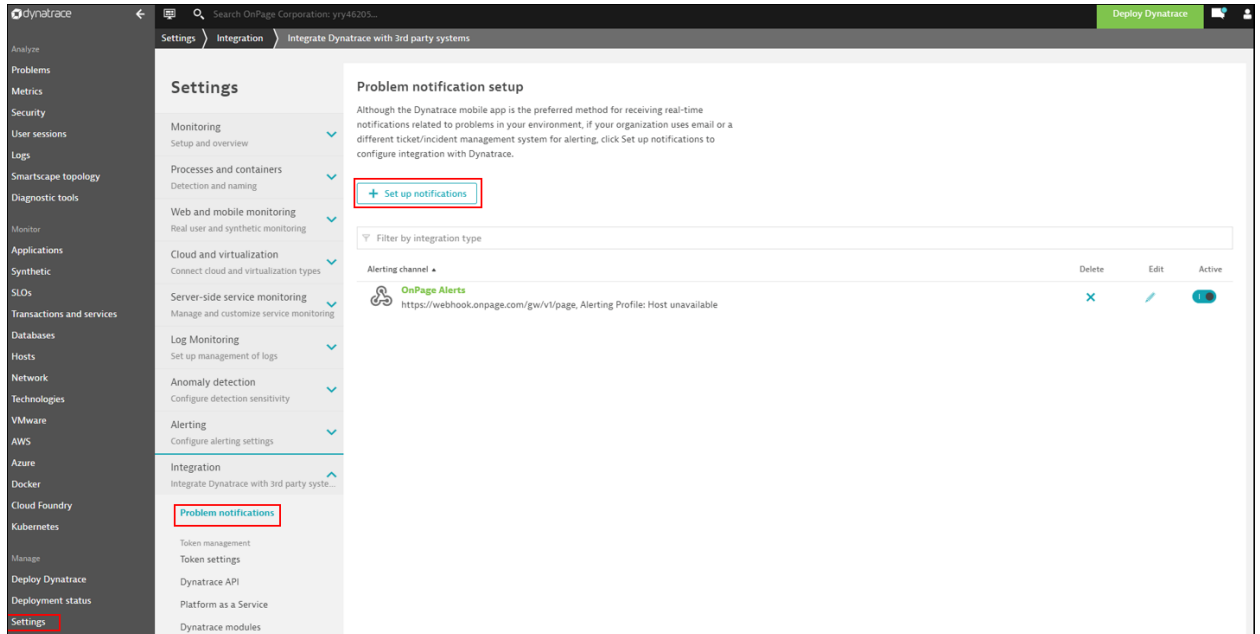
[Redacted Secret Key] Copy

Save Cancel

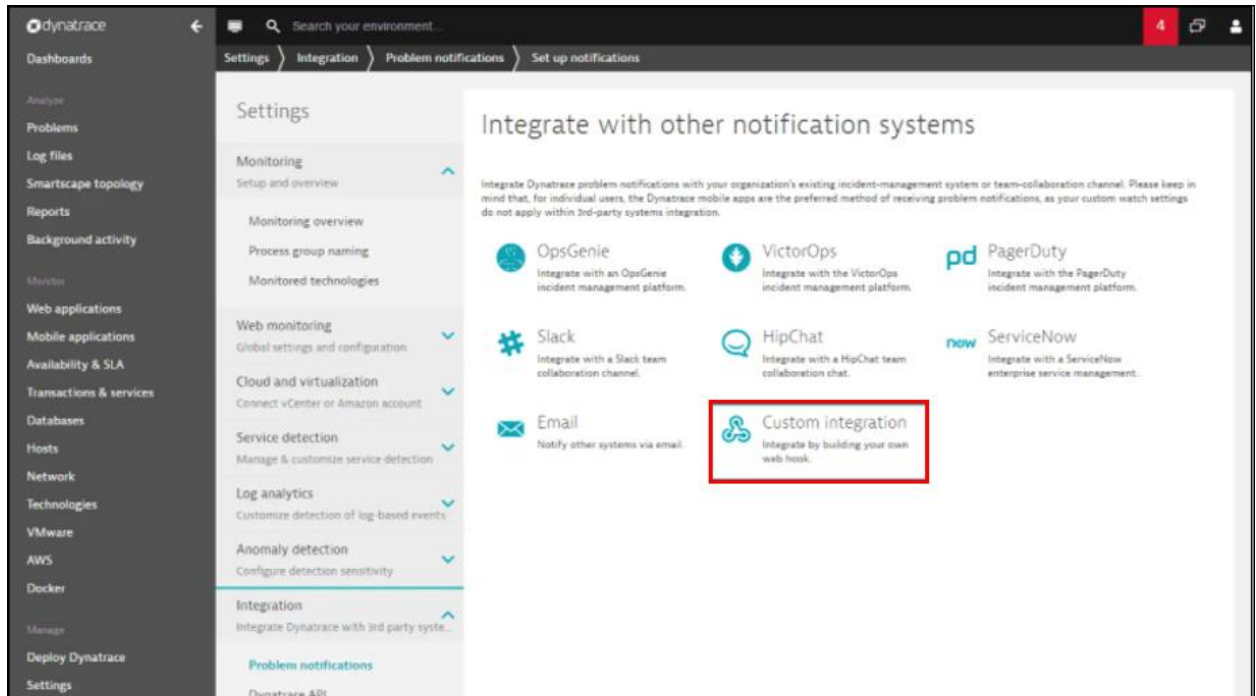
# In Dynatrace

Create an HTTP POST request

- 1- Go to **Settings**
- 2- Click on **Integration**
- 3- Click on **Problem notifications**
- 4- Click on **Set up notifications**



- 5- Select **Custom integration**



- 6- In the **Name** section, enter a name (i.e., "OnPage Alerts")
- 7- In the **Webhook URL** section, set the **Webhook URL** to <https://webhook.onpage.com/gw/v1/page>
- 8- In the **Additional HTTP Headers** section, add the following headers **Accept: application/JSON** and **Content-Type: application/json**
- 9- In the **Custom payload** section, copy and paste the following JSON payload from the integration page

```

{
  "clientId": "-YOUR-CLIENT-ID-",
  "secretKey": "-YOUR-SECRET-KEY-",
  "message": {
    "subject": "-YOUR-ALERT-SUBJECT-",
    "body": "**-YOUR-ALERT-MESSAGE-",
    "recipients": ["OPID1", "OPID2", ...],
    "priority": "HIGH|LOW"
  }
}

```

- a- Edit the script by inserting the **Client ID**, **Secret Key**
- b- Use **Available placeholders** to set what you would like to see as the subject and body of the message in the OnPage app
- c- Enter OnPage **recipients** OPIDs or Group IDs
- d- Enter **Priority** of the message. Either HIGH or LOW
- e- Add an **Alerting profile** for notifications related to this integration

Name

OnPage Alerts

Webhook URL

https://webhook.onpage.com/gw/v1/page

Accept any SSL certificate (Self signed or invalid)

Additional HTTP headers

Accept : application/json

Content-Type : application/json

+ Add header    ↗️ Create basic authorization header

Call webhook if new events merge into existing problems

Custom payload

```

"clientId":
"a7f0b84de7a450eaf6ffab449cb0f141b69eb701ffb455f375c3d
ae4277b25c1",
"secretKey":
"f2f2cb022e716a36534449a3cf3c92f658d153ed4be1f331e6c37
8a480c438c30a5253c4f42e085399780a07dc6675ce",
"message": {
  "subject": "{ImpactedEntity}",
  "body": "ProblemID), {ProblemDetailsHTML}",
  "recipients": ["DatabaseSu".

```

Available placeholders

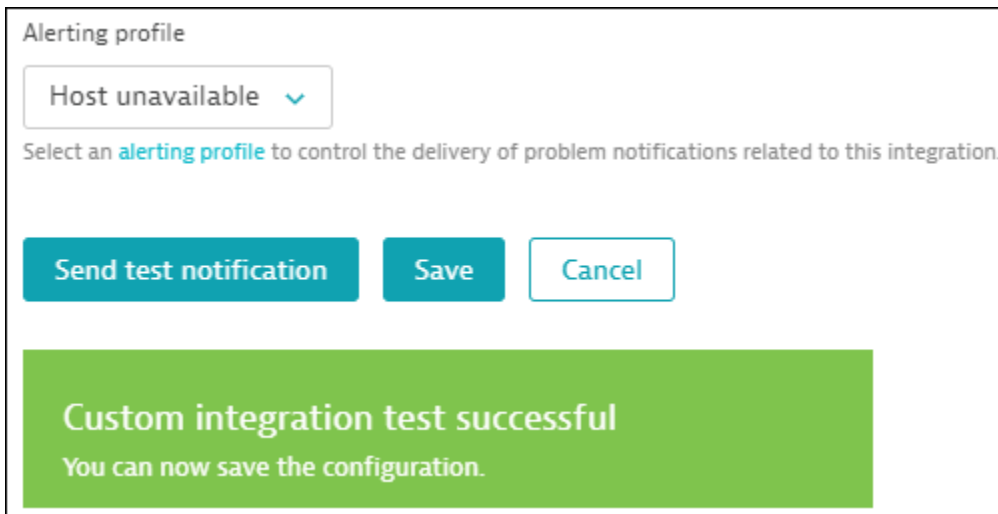
**{ImpactedEntities}**: Details about the entities impacted by the problem in form of a json array.

**{ImpactedEntity}**: Entity impacted by the problem (or x impacted entities when there are multiple).

**{PID}**: Unique system identifier of the reported problem.

**{ProblemDetailsHTML}**: All problem event details including root cause as an HTML-formatted string. NEW

10- Click the **Send test notification** button and you should receive a **Custom integration test successful** dialog message. You will receive an OnPage alert



Alerting profile

Host unavailable ▾

Select an **alerting profile** to control the delivery of problem notifications related to this integration.

**Send test notification** **Save** **Cancel**

**Custom integration test successful**  
You can now save the configuration.

11- Click **Save**