DATADOG - ONPAGE INTEGRATION

OnPage and Datadog Integration

With the OnPage-Datadog integration, alerts generated from Datadog will be sent to the OnPage on-call recipients. Send high or low priority, contextual alerts depending on the severity of the incident. Escalate through the on-call recipients until the alert has been acknowledged.

In **OnPage**

1- Log in to the OnPage Management Console

2- Click on the **Integrations** tab

3- Click on either **ALL** or **Information Technology**

4- Scroll down and find **OnPage Webhooks**

5- Click on **Settings**

6- Under Incoming Webhooks, click on **Create**

7- Give a Webhook name (i.e., Datadog integration)

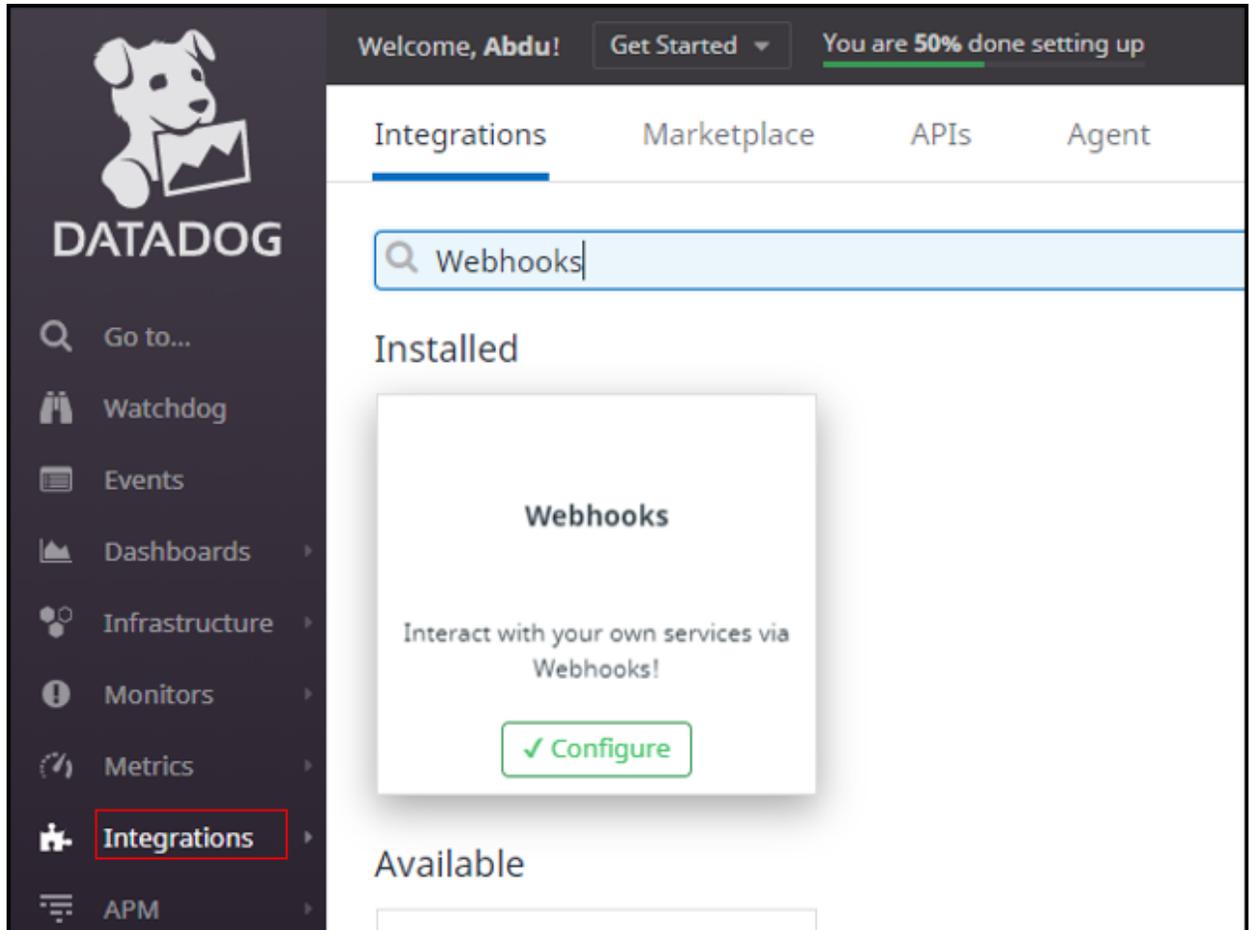8- Copy **the Secret Key and Client ID and store it in a secure place. The Secret Key is only shown once.**

9- Click **Save**

In **Datadog**

1- Under **Go to**, click on **Integrations**
2- In the **search for an integration window**, search for **"webhooks"**

3- Under **Configuration**
4- Create **New** Webhook
5- Name the Webhook Integration (preferably "OnPageAlerts")
6- Enter the **URL:** https://webhook.onpage.com/gw/v1/page
7- Under Payload, copy and paste the payload script from the integration page

```
{
    "clientId": "-YOUR-CLIENT-ID-",
    "secretKey": "-YOUR-SECRET-KEY-",
    "message": {
        "subject": "-YOUR-ALERT-SUBJECT-",
        "body": "*-YOUR-ALERT-MESSAGE-",
        "recipients": ["OPID1", "OPID2", ...],
        "priority": "HIGH|LOW"
    }
}
```

i-   Edit the script by inserting the **Client ID, Secret Key**

ii-   Add subject and body and or insert variables of what you would like to see as
        the subject and body of the message in the OnPage app.

iii-   Enter **Priority** of message. Either HIGH or LOW

iv-   Do not check **Custom Headers** and **Encode as form**

Webhooks   + New   OnPageAlerts

🔍 search webhooks

OnPageAlerts

Name

OnPageAlerts

URL

https://webhook.onpage.com/gw/v1/page
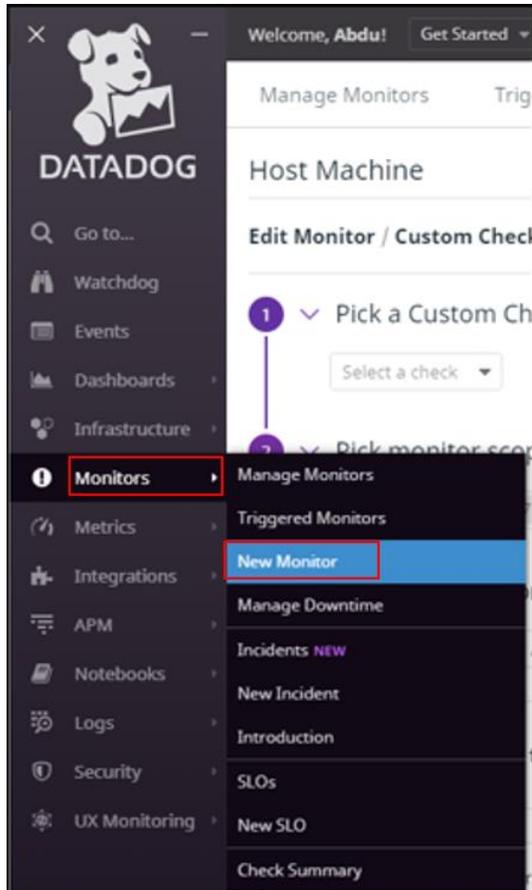
Payload

```
{
    "clientId":
"a
    "secretKey":
"
    ",
    "message": {
        "subject": "$EVENT_TITLE",
        "body": "$ALERT_TYPE\n$DATE\n$EVENT_TYPE\n",
        "recipients": ["00991", "janat1"],
        "priority": "HIGH"
    }
}
```

☐ Custom Headers

☐ Encode as form

Cancel   Save

v-   Click **Save**

Create **Monitors**

1- Go to **Monitors** and select **New Monitor**

2- Select a **Monitor type**
3- Pick a Monitor, set alert conditions, say what's happening, notify your team – drop down the menu and select the webhook name "OnPageAlerts"

Host Machine

Edit Monitor / Custom Check

1 ⌄ Pick a Custom Check

Select a check ▾

2 ⌄ Pick monitor scope

host:DESKTOP-K8JQII7 ✕   ▾ excluding Select tags to exclude ▾

3 ⌄ Set alert conditions

[Check Alert] [Cluster Alert] An alert is triggered when consecutive run statuses cross your threshold ❓

Trigger a separate alert for each host ✕ reporting your check.

Trigger the alert after selected consecutive failures:

Status: Critical

1 ——————— 2 ——————— 3 ——————— 4 ——————— 5

Resolve the alert after selected consecutive successes:

Status: OK

1 ——————— 2 ——————— 3 ——————— 4 ——————— 5

Notify ▾ if data is missing for more than 2 minutes.

[Never] ▼ automatically resolve this event from a no data state.

For new hosts, wait 1 seconds before evaluating this monitor

4 ⌄ Say what's happening

👁Preview ✏Edit ☑ Include triggering tags in notification title

Host Machine

@webhook-OnPageAlerts

Tags: Select or add related tags

[Never] ▼ renotify if the monitor has not been resolved.

Priority: P1 (Critical) ⊗ ▼

5 ⌄ Notify your team

@webhook-OnPageAlerts ✕

Notify ▼ alert recipients when this alert is modified

Do not restrict ▼ editing this monitor to its creator or administrators

Delete

4- Click **Test Notification.** You should receive an OnPage alert
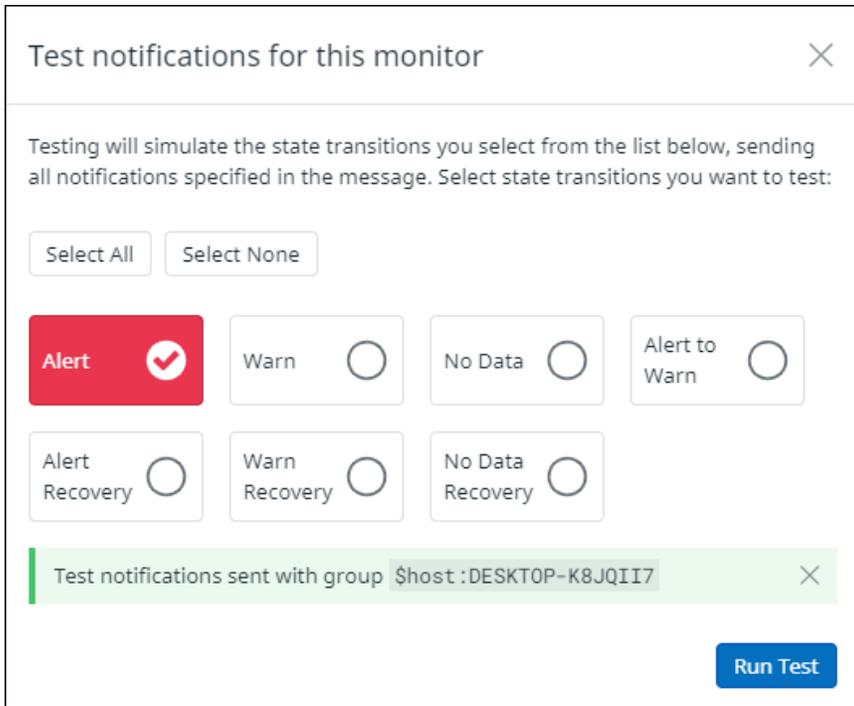
5- Click **Save**

Create **New Incident**

1- Click on **Monitors** and select New **Incident**
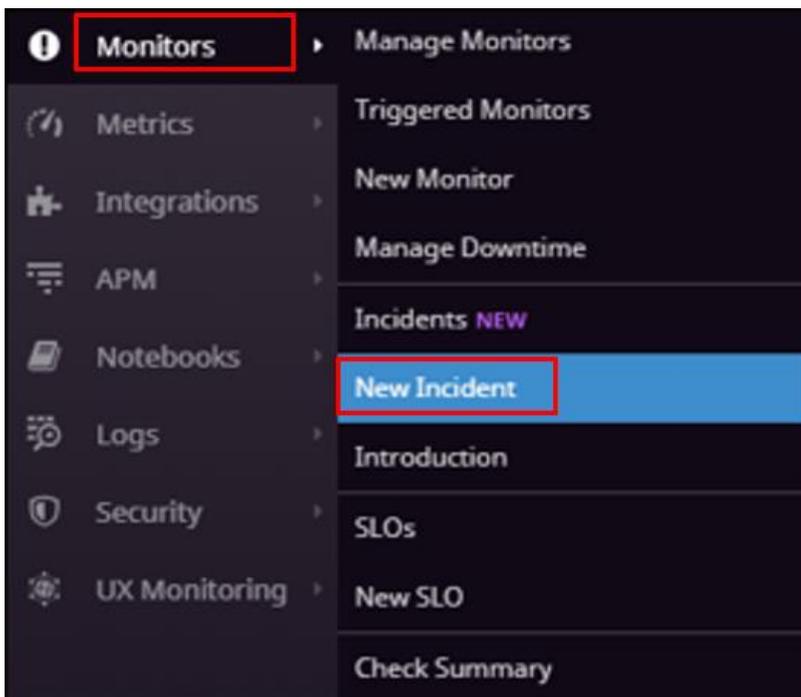
2- Select the **Severity**, **Title**, *attach any signals* and in the **Additional notifications field, Select the OnPage integration.**

3- Declare the incident.