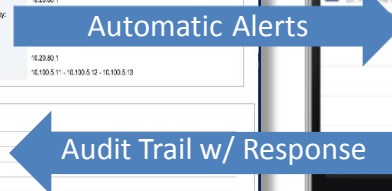
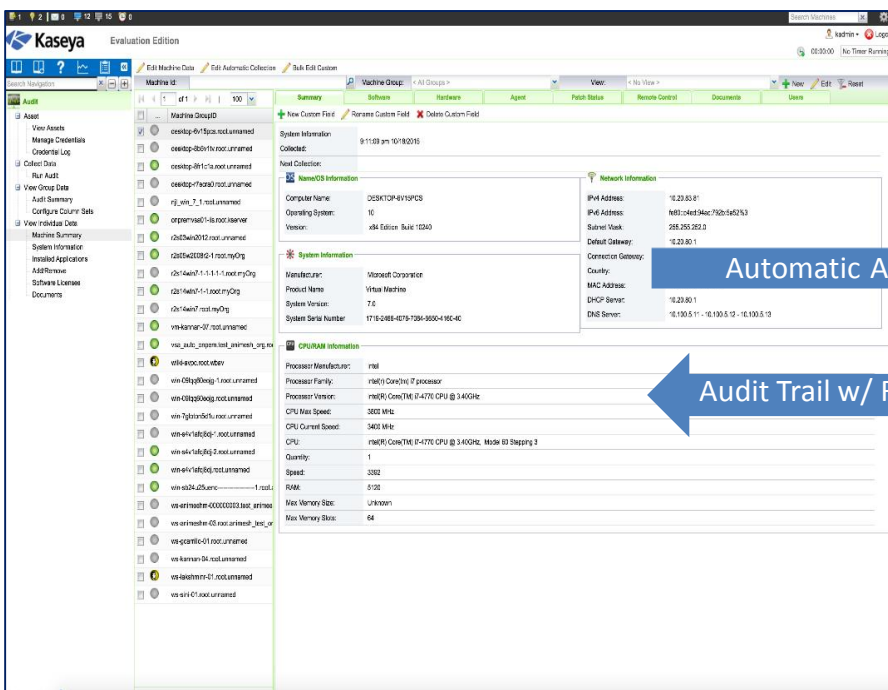


# OnPage for Kaseya

## Integrated Priority Round-Trip IT Alerting™

- ✓ Automatically generate priority alerts based upon ticket severity.
- ✓ Unique real-time audit trail on escalation, delivery and response within the Kaseya ticket.
- ✓ Create OnPage groups, assign schedules, create escalation rules.
- ✓ Tie alert response time directly to client SLAs.
- ✓ Persistent delivery for 8 hours – never miss a critical message.



### THE VALUE OF PRIORITY ROUND-TRIP ALERTING™

Businesses like Kaseya know their customers need to assure that critical alerts not only reach the right person but are acted upon. The key is providing automatic, intelligent alerting that generates a complete audit trail. All from within the Kaseya console.

# Manage Incident Alerts



[Dispatching](#)
[Contacts](#)
[Administration](#)
[FAQ](#)
LOGOUT

To:

Subject:

Message:

Reply options:

[Choose a file to upload...](#)

**Send page**

**Message Status**

Channel:  OPID:  Subject:  Group name:  First name:  Last name:  From date:  To date:  **Search**

Page 1 of 5 < > Clear search

Created	Subject	Recipients	Delivered	Read	Replied	Pager Off	Escalation	More
04/12/2016 04:11:20 ...	Please call ABC corp	Paul Hodskins	1 ✓ 0 ✗	1	0	0	---	-
04/12/2016 03:19:26 ...	Escalation issue	▲ Roger Escalation 2 (Escl)	2 ✓ 0 ✗	2	0	0	Support2 ✓	-
04/08/2016 08:51:37 ...	Early morning wake up	Paul Hodskins	1 ✓ 0 ✗	1	0	0	---	-
04/07/2016 08:27:41 ...	Up and operational	Paul Hodskins	1 ✓ 0 ✗	1	0	0	---	-
04/04/2016 04:06:02 ...	Need coffee for meet...	▲ Escalation for Coffee (Escl)	2 ✓ 0 ✗	2	1	0	Support1 ✓	-
04/04/2016 04:00:34 ...	This is a page to a gr...	Simple Group	2 ✓ 1 ✗	2	2	0	---	-
04/04/2016 03:57:07 ...	A simple page	Paul Hodskins	1 ✓ 0 ✗	1	1	0	---	-
04/04/2016 03:51:22 ...	new	Paul Hodskins	1 ✓ 0 ✗	1	0	0	---	-

Previous 1 2 3 4 5 Next

# Schedules & Escalation

[Create Group](#)
[Create Contact](#)
[Add Contacts](#)
[Remove Contacts](#)

**ONPAGE**  
SOME MESSAGES CANNOT WAIT

**Recipients** | **Group Scheduler**

[Create new schedule](#)  Apr-2016

**Messages originated during unscheduled times and dates will be sent to all group members.**

Mon	Tue	Wed	Thu	Fri	Sat	Sun
4 Lunchtime backup Lunchtime Coverage after hours	5 Lunchtime backup Lunchtime Coverage after hours	6 Lunchtime backup Lunchtime Coverage after hours	7 Lunchtime backup Lunchtime Coverage after hours	8 Lunchtime backup Lunchtime Coverage after hours	9 All members scheduled	10 All members scheduled
11 Lunchtime backup Lunchtime Coverage after hours	12 Lunchtime backup Lunchtime Coverage after hours	13 Lunchtime backup Lunchtime Coverage after hours	14 Lunchtime backup Lunchtime Coverage after hours	15 Lunchtime backup Lunchtime Coverage after hours	16 All members scheduled	17 All members scheduled
18 Lunchtime backup Lunchtime Coverage after hours	19 Lunchtime backup Lunchtime Coverage after hours	20 Lunchtime backup Lunchtime Coverage after hours	21 Lunchtime backup Lunchtime Coverage after hours	22 Lunchtime backup Lunchtime Coverage after hours	23 All members scheduled	24 All members scheduled