CLOUDMONIX - ONPAGE INTEGRATION

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OnPage and CloudMonix Integration

CloudMonix improves the managing of environments by providing an instant view of the performance of software systems using features such as dashboards, reports, notifications and alerts. CloudMonix triggers an alert in OnPage to alert the scheduled technician.

The OnPage-CloudMonix integration requires an enterprise administrator's permission for account authentication. If you do not have this permission, please contact your account owner or admin to configure the integration.

In OnPage

- 1- Log in to the OnPage Management Console
- 2- Click on the Integrations tab
- 3- Click on either ALL or Information Technology
- 4- Scroll down and find OnPage Webhooks
- 5- Click on Settings
- 6- Under Incoming Webhooks, click on Create
- 7- Give a Webhook name (i.e., CloudMonix integration)

8- Copy the Secret Key and Client ID and store it in a secure place. The Keys are only shown once.

Create Web-hook	
All credentials allow your app to access the OnPage API. They are secret. Please don't share your app credentials with anyone, inclu them in public code repositories, or store them in insecure ways.	ide
Web-hook name	
CloudMonix Integration	
Client ID	
	Сору
Secret Key	
Shown only once! Copy and store it in secured place.	
lê lê	Сору
Save	

9- Click Save

In CloudMonix

- 1- Click on Account Settings
- 2- Click on Integrations
- 3- Select Webhook

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Account Information	ManageEngine ServiceDesk	Manage Engine Cloud (IT Service Desk) - Publish alerts as ManageEngine requests
- Resources	ManageEngine ServiceDesk	Manage Engine Server Hosted (IT Service Desk) - Publish alerts as ManageEngine requests
Resource Templates	Microsoft Teams	Microsoft Teams (team chat) - Publish alerts to Microsoft Teams chat rooms
 Notifications 		
 Notification Templates 	service <mark>now</mark>	ServiceNow (IT Service management) - Publish alerts as ServiceNow incidents
Integrations	🗱 slack	Slack (team chat) - Publish alerts to Slack channels
 Credential Vault 	🔁 twilio	Twilio (SMS notifications) - Publish alerts thru SMS
 Script Library 	& Webhook	Webhooks (custom integrations to anywhere) - Publish alerts as XML/JSON to custom endpoints
Schedules	z apier	Zapier (Integrations as a service) - Publish alerts as Zaps to other 3rd party products

- 4- Fill in the Webhook Integration details
 - a- Webhook Name:
 - b- Make sure to check off **Enabled** for the integration to be active.
 - c- Paste the OnPage URL: <u>https://webhook.onpage.com/gw/v1/page</u>
 - d- Method: POST
 - e- Content Type: application/json
 - f- Click Save

Webhook Name OnPage Alerts URL	✓ Enabled
https://webhook.onpage.com/gw/v1	/page
Method	Content Type (optional)
Post 💠	application/json

User Agent (optional) 🚺	Custom Header (name:value) (optional)
	name: value
Credentials (optional)	Timeout (msec) 📵
(Choose) 💠 🗷 🕇	0
✓ Ignore invalid SSL Certificate Errors ③	

- g- Click on Save.
- 5- Click on Notification Templates
- 6- Click on Add New
- 7- Fill in the Notification Template details
 - a- Name the Template
 - b- Provide a reason for the Template
 - c- Type: select Webhook
 - d- Body
 - I. Copy JSON payload from the integrations console and paste it in the Body field



- II. Edit the script by inserting the Client ID, Secret Key
- III. Add subject and body and or insert variables of what you would like to see as the subject and body of the message in the OnPage app.
- IV. Enter Priority of message. Either HIGH or LOW

- V. Use the Tokens provided in the subject or body of the JSON to access specific information about the view or the matched lines.
- VI. Click Test By receiving the test alert, it signals that you have configured the integration correctly.
- VII. Click Save

Notification Template	O Test	Default
Learn more about notification templates here		
Template O Test		
Name Reason Type Warning Alerts Alert Webhook		
Body { "clientid": "a7fl7b25c1". "secretKey": "09c2ba42129 "message": { "subject": "Test", "body': "Test", "recipients": ["00991"], "priority": "HIGH" } }	'6839dc".	
Cancel		Save

- 8- Go back to Integrations -> Webhook -> Click on Edit -> Expand the integration -> Scroll down and under **Test Template**, select the Notification Template created.
- 9- Click Save

< Webhook Integration
Webhook integration. Learn more here
≪ Service
+ Add New
Credentials (optional) Timeout (msec) (Choose) Image: Control of the second se
Ignore invalid SSL Certificate Errors
Warning Alerts Test
Cancel