5 Ways OnPage
Enhances
Physician Processes

ONPAGE
SOME MESSAGES CANNOT WAIT

Physician Responsibility

Healthcare professionals recognize that time means everything in their industry. Time is the main component that determines a physician's efficiency and incident resolution performance.

At its core, speedy, efficient treatment equates to maximum patient satisfaction. It allows patients to leave the healthcare facility faster, while creating vacancy for limited hospital beds.

OnPage understands the importance of time and provides a robust clinical communication solution built for today's demands, making physicians' lives better in the process.

21st Century Care Requires the Right Capabilities

Healthcare providers can no longer rely on legacy technology to streamline workflows. For instance, pagers are insecure and fail to provide heightened message security. Pager communications are easily intercepted by malicious parties, costing healthcare facilities millions. Rather than improving communications, this technology impedes efficiency and team collaboration.

The current landscape requires advanced capabilities and functionalities, ensuring that day-to-day processes become simple.

What Physicians Need

Two-way secure communications with distinguishable, high-priority pages.

Digital schedules to create on-call rotations, eliminating physician burnout.

Real-time patient-to-doctor communications via dedicated lines and live call routing.

One hundred percent HIPAA-compliant communications and file sharing.

How OnPage Helps Make Life Easy

OnPage is a pager replacement solution, offering, HIPAA-compliant exchanges, configurable on-call schedules, high-priority alerts and patient-to-doctor live calls.

OnPage enhances physician processes in five ways. This includes:

1. Providing available contact lists through one, single source

2. Eliminating physician burnout

3. Enhancing team communications through secure text

4. Providing more context into patient issues through secure file sharing

5. Offering full visibility into colleague presence statuses

4

① Contact Lists Through One, Central Source

With OnPage, care teams only need one, single solution to handle the whole incident management process. The OnPage web management console populates key fields including contacts or on-call member lists. System administrators can simply select and alert care team members without lag time.

OnPage works as a comprehensive online directory, consisting of physicians, nurses and other healthcare specialists. Simply put, system administrators have easy access to alert recipients. Adopting OnPage is synonymous with improved coordination of care.

OnPage Member Directory: How It Works

System administrators use the console's "Contacts" tab to create users and manage them. Administrators can even create or delete groups, while also setting message redundancy options.

2 Eliminating Physician Burnout

Constant exposure to noise leads to stress in the physician community. Indeed, the noise and inability to spend quality time with patients are some of the major causes of burnout.

Additionally, poor communications can lead to poor patient care which can result in consequences, ranging from irritating to disastrous outcomes.

OnPage eliminates fragmented communications and provides configurable on-call rotations or "turns." Accordingly, doctors share the workload, improve patient care and decrease stress levels.

# Enhanced Communications Via Secure Text

OnPage improves clinical communications through an encrypted and secure, HIPAA-compliant smartphone app. The app provides persistent and immediate alerting, which instantly notifies physicians when a colleague is trying to reach them. Physicians also receive secure, timely alerts, ensuring that patient-related issues are resolved promptly.

OnPage - Secure Texting Elements

The following diagram showcases OnPage's secure texting elements. Components include, HIPAA-compliant security, remote wipe capabilities and more.

Try OnPage

HIPAA-Compliant

Remote Wipe Security

Specified Contact Lists

Faster, secure exchanges
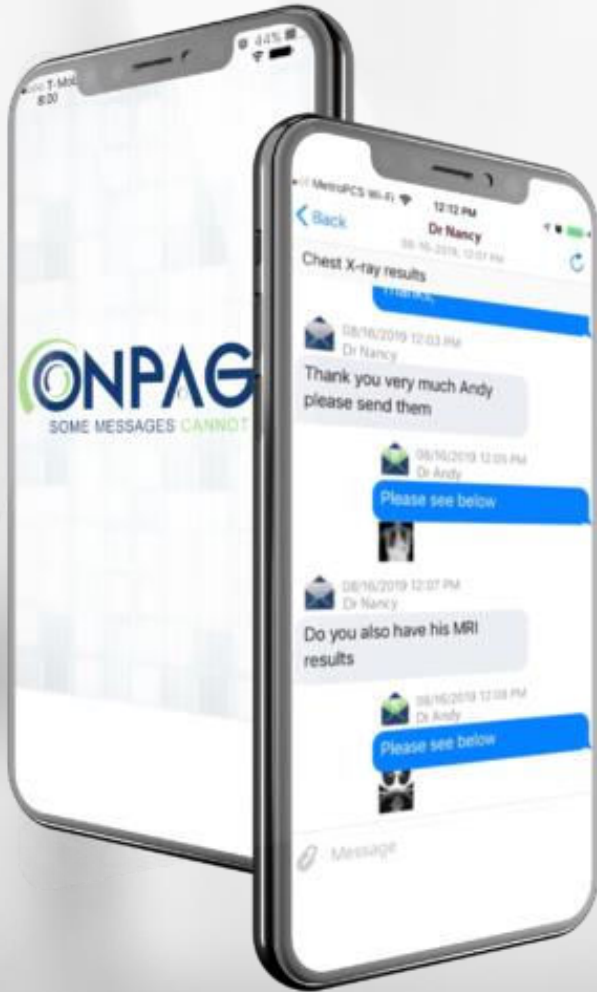
4 More Context Via Secure File Sharing

Exchanging protected health information (PHI) via pagers is insecure. Patient information can be accessed by unauthorized third parties, defrauding patients in the process.

Fortunately, OnPage's security extends to sensitive file sharing, which includes a patient's PHI. Physicians can share patient details with each other, providing more context into a patient's issues or past test results.

At its core, OnPage ensures the confidentiality and integrity of all electronic PHI records, while allowing doctors to get more context to administer better patient care.

5 Full Visibility Into Colleague Presence Statuses

OnPage visually represents which care team members are "online," "offline" and on "Do-Not-Page" mode. Presence statuses keep physicians informed on who is available during critical situations. This not only makes team collaboration easy, but it also ensures accountability because users can see that the physician being alerted is online and should be available for a response.

OnPage Presence Statuses

Colleague presence statuses are readily available on the OnPage web management console and mobile app. Statuses are color-coded, indicating a physician's availability. Codes are as follows:

Green icon: User is logged in and available for messaging and alerting
Red icon: User is signed out and unavailable
Yellow icon: User is signed in, but their pager is off
Black icon: Group icon

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OnPage's award-winning incident alert management system for IT, MSP and healthcare professionals provides the industry's only ALERT-UNTIL-READ notification capabilities, ensuring that critical messages are never missed. OnPage enables organizations to get the most out of their digital investments, so that sensors, monitoring systems and people have a reliable way to escalate urgent notifications to the right person immediately.

OnPage's escalation, redundancy and scheduling features make the system infinitely more reliable and secure than emails, text messages and phone calls. OnPage shrinks resolution time by automating the notification process, reducing human errors and prioritizing critical messages to ensure fast response times.

Whether to minimize IT infrastructure downtime or to reduce the response time of healthcare providers in life and death situations, organizations trust OnPage for all their secure, HIPAA-compliant, critical notifications needs.

For more information, visit www.onpage.com or contact the company at sales@onpagecorp.com or at (781) 916-0040.